

Content to come from provider/partner

Data to come from VAST

Zip Code Data

Content to come from provider/partner

Data to come from VAST

Zip Code Data

Content to come from provider/partner

Data to come from VAST

Zip Code Data

Figure 3

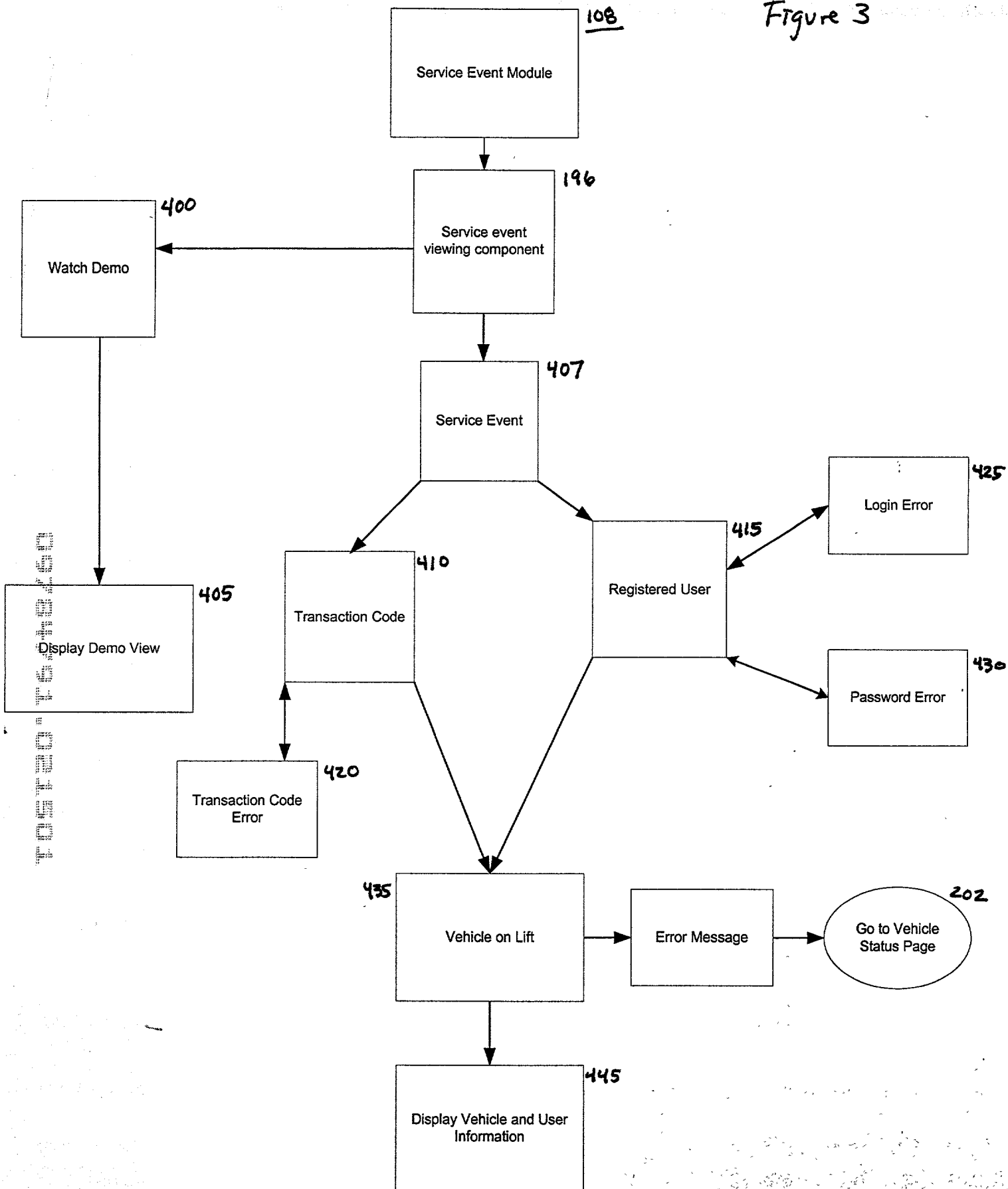
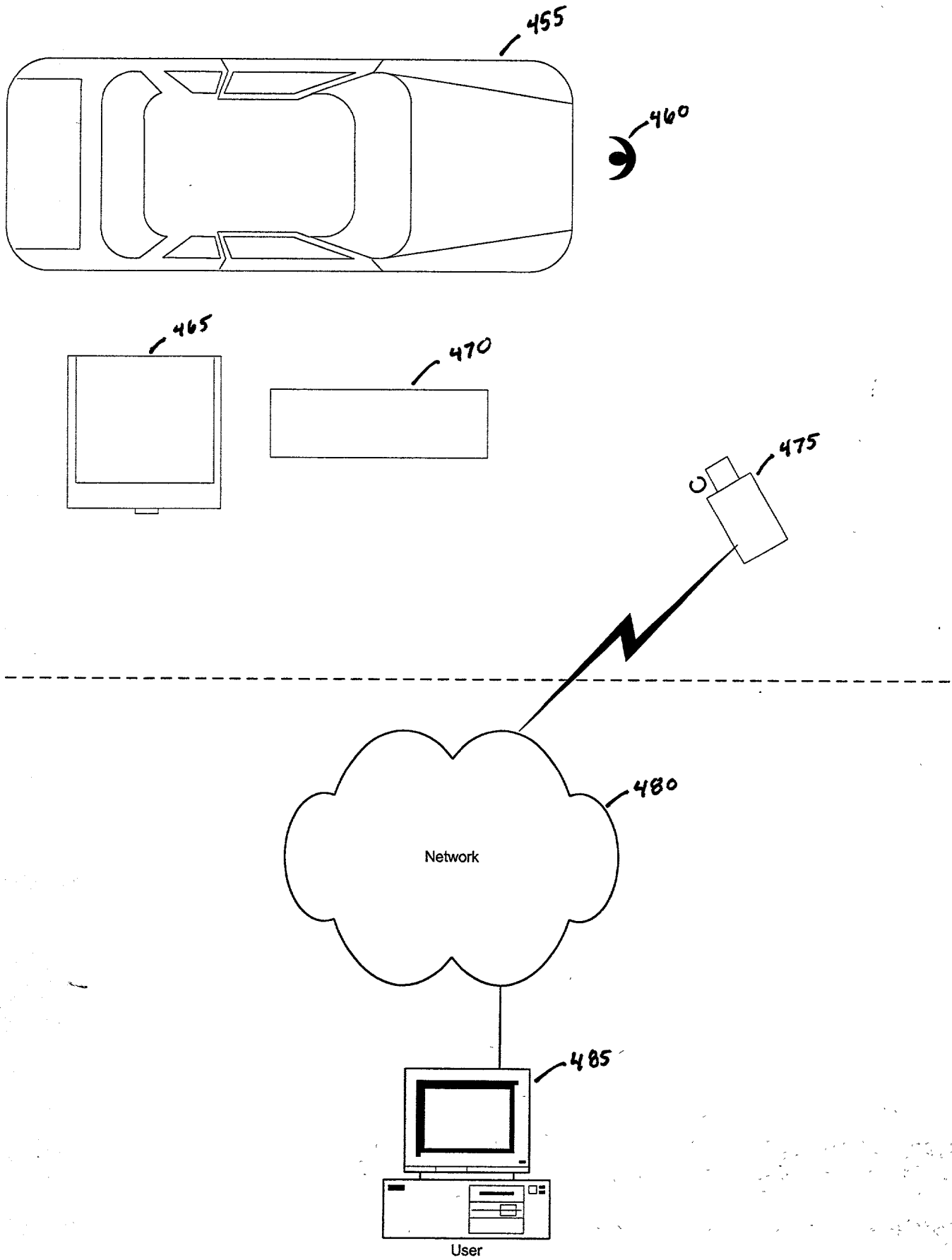


Figure 3b



09784794 001501

Figure 4

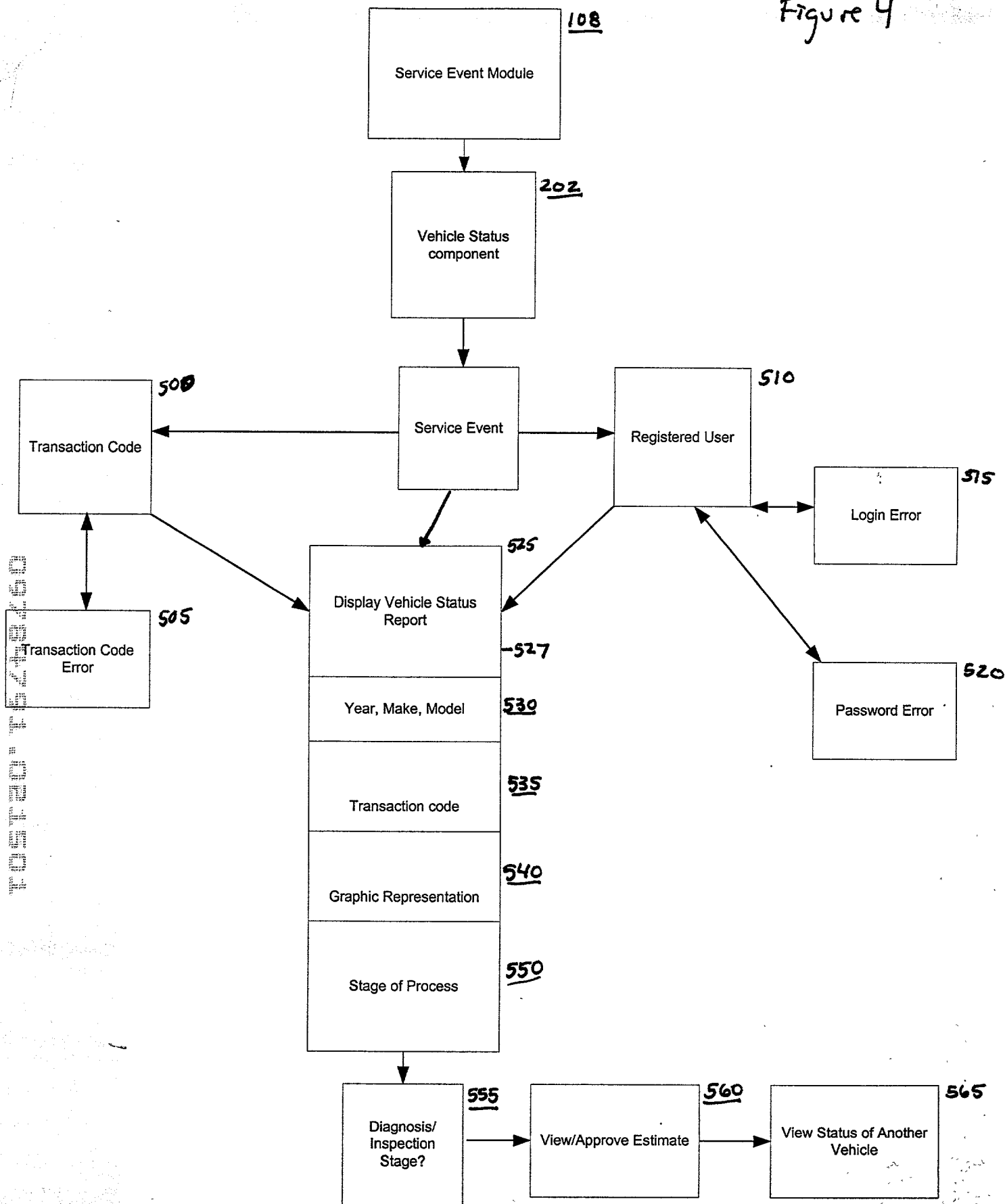


Figure 5

HOME 0001

600

LAST REVISED - 12.07.00 vX



602 Corporate Identity (Logo & Program)

To locate a JoeAuto.Com Service Center near you, please enter your five digit Zip code,

606 Toll free 1.877.JOEAuto (1.877.563.2667) or contact@joe.com

608 Arrange Service Now

604 Our Solutions

606 Overview - While You Sleep

608 Car Pick Up and Car Return

610 Hourly Rate Leasing Car

612 Free Rides

614 View Your Repairs on The Web

616 Keep-In-Touch™ Communications

618 [Image]

620 WATCH IT LIVE

622 Lorem ipsum dolor sit amet. Click Here

606 Commercial Users

608 Norm ipsum dolor sit amet. Nonipsum reddit drucab um tain tools.

610 [Image]

612 Arrange Service Now

614 JOIN OUR TEAM

616 (text that leads to employment opportunities) Click Here

606 Standard Footer

608 2.1 Contact Us (0020)

610 2.2 Site Map (0040)

612 2.3 FAQ's (0010)

614 2.4 Privacy Statement (0050)

616 2.5 Disclaimer (0060)

618 2.6 Copyright (not linkable)

620 3. Standard Left Hand Navigation

622 3.1 What Do You Want To Know? (not linkable)

624 3.1.1 Overview (1100)

626 3.2 The Choice Is Yours (not linkable)

628 3.2.1 Performance Stats (2100)

630 3.2.2 Take A Virtual Tour (2300)

632 3.2.3 Compare Our Prices (2400)

634 3.2.4 Policy: Additional Repairs Needed (2500)

636 3.2.5 \$50 Cash or \$50 Off Your Bill (2600)

638 3.3 Let's Do Business (not linkable)

640 3.3.1 Self Diagnosis/Estimate (3200)

642 3.3.2 Arrange Service (3100)

644 3.4 Watch It Happen Live (not linkable)

646 3.4.1 Watch Your Repair Live On The Internet (4100)

648 3.4.2 How Far Along Are We? (4200)

650 3.5 But Wait, There's More (not linkable)

652 3.5.1 Your Service History With JoeAuto.Com (5100)

654 3.5.2 Automotive Resource Library (5200)

656 3.5.3 Add/Edit Vehicles (5700)

658 3.5.4 Edit Personal Info (5800)

606 3.5.5 Add/Edit Vehicles (5700)

608 3.5.6 Add/Edit Vehicles (5700)

610 3.5.7 Add/Edit Vehicles (5700)

612 3.5.8 Add/Edit Vehicles (5700)

614 3.5.9 Add/Edit Vehicles (5700)

616 3.5.10 Add/Edit Vehicles (5700)

618 3.5.11 Add/Edit Vehicles (5700)

620 3.5.12 Add/Edit Vehicles (5700)

622 3.5.13 Add/Edit Vehicles (5700)

624 3.5.14 Add/Edit Vehicles (5700)

626 3.5.15 Add/Edit Vehicles (5700)

628 3.5.16 Add/Edit Vehicles (5700)

630 3.5.17 Add/Edit Vehicles (5700)

632 3.5.18 Add/Edit Vehicles (5700)

634 3.5.19 Add/Edit Vehicles (5700)

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794 3.5.99 Add/Edit Vehicles (5700)

796 3.5.100 Add/Edit Vehicles (5700)

Corporate Identity
(Logo & Premises)

Home

What Do You Want to Find?
OVERVIEW: JoeAuto.Com

JoeAuto.Com's Services

Performance Based
Take A Virtual Tour
Compare Our Prices
Policy: Additional Funds Needed
\$500 Cash or 600 Off Your Bill

702

Let's Get In Business

Self Diagnose / Estimate
America Service

703

Watch Your Repair LIVE on the Internet
Pay For Auto Rep Work

704

Put Your Name In

Your Service History with JoeAuto.Com
Automotive Resource Library
Add/Each Vehicle
Edit Personal Info

705

To locate a JoeAuto.Com Service Center near you, Please enter your five digit Zip code:

Toll free 1.877.JOE.AUTO
(1.877.563.2868) or
contact Live Help

Arrange Service Now

706

Take a Virtual Tour of JoeAuto.Com

Take a tour of a JoeAuto.Com facility
Brief descriptive copy of the tour ...
[This item will not be activated for 3.15.2001. Design should consider that it will be activated shortly after the initial release date.]

707

Step through a JoeAuto.Com experience:
Brief descriptive copy of the experience...

Fast Connection - Requires (TBD) Plug-in
Slow Connection

708

Date & Time

[JAVAAPPLET: current site uses 362x326.
Need to review applet for capabilities and parameters. If JAVA not enabled on client's browser, a test message stating "Java not enabled" will be displayed within this area.]

709

Choose a location to view:

Location Name
Location Name
[Selected LocationName]

710

Our Location Name: Location

711

Copyright © 2001 JoeAuto.Com, Inc.

712

- CONDITIONS**
The Virtual Tour Link (2300) has been selected.
- REQUIREMENTS**
1. Standard Header
 2. Standard Footer
 3. Standard Left Hand Navigation
3.1 "Take a Virtual Tour" navigation element needs to reflect a selected state indicating the user is within this section. Link is disabled for this page.
 4. Take a Virtual Tour of JoeAuto.Com Section Title
 5. Tour a JoeAuto.Com Facility (Disabled for 3.15.01 Release)
5.1 Slow Connection (2320 - Pop-up Window 800x400)
5.2 Fast Connection (2310 - Pop-up Window 800x400)
5.2.1 Text Noting " [TBD] Plug In Required." [Technology TBD. Either IPIX or QTVR]
5.3 Brief copy to give a description of the tour
 6. Walk Me Through the JoeAuto.Com Experience
6.1 Slow Connection (2340 - Pop-up Window (Size TBD))
6.2 Fast Connection (2330 - Pop-up Window (Size TBD))
6.2.1 Text Noting " [TBD] Plug In Required." [Technology TBD. Either QT, Real Media, or WMVP]
6.3 Brief copy to give a description of the tour
 7. View Shop
7.1 Default camera view (Selected by JAC - Showcase)
7.1.1 Java Error Message if Java not enabled on user's browser
7.1.2 Loading Image Java Applet (possible progress bar)
7.2 Location Title
7.3 View Other Locations
7.3.1 Locations List (refreshes pages with selected location in view)
7.3.2 Selected location to stand out in list of locations.

PROPRIETARY AND CONFIDENTIAL TO THE JOEAUTO.COM BUSINESS MODEL

Figure 9



ARRANGE SERVICE - STEP 2 (NON REGISTERED) 3110

LAST REVISED - 12.07.00 v1X

Denotes actionable items.

Corporate Identity
(Logo & Profile)

Home

1

To login a JoeAuto Service Center near you, please enter your five digit Zip code.

Locals

Toll free 1.877.JOEAUTO (1.877.588.2888) or contact Live Help

918

Arrange Service

910

Step 1 2 3 4 5 6 Your vehicle info...

912

Service Center Information

914

The location nearest you is [Location Name, Street Address, City, State, Zip, Tel Number]. Click here to go back and enter a different Zip code.

916

I would like to schedule service for...

918

Is your car in safe drivable condition?

920

Would you like to schedule service for...

922

Is your car in safe drivable condition?

924

Would you like to schedule service for...

926

Would you like to schedule service for...

- CONDITIONS**
The user has completed step 1 in the arrange service process.
- REQUIREMENTS**
- Standard Header
 - Standard Footer
 - Arrange Service Title
 - 3.1 Step Progression Bar - Step 2 is highlighted indicating that the user is on step 2 of 6.
 - 3.2 Vehicle Information
 - JoeAuto Service Center Information
 - 4.1 Location Information - This information is populated from the database based upon the zip code that the user entered in step 1.
 - 4.1.1 Location Name
 - 4.1.2 Street Address
 - 4.1.3 City
 - 4.1.4 State
 - 4.1.5 Zip
 - 4.1.6 Communication Center Telephone Number
 - 4.2 Click Here (3100) to go back and try another zip code - This is only visible if the user has selected to drive into the JoeAuto Service Center.
 - Vehicle Specifics
 - 5.1 Make, Model and Year Selection
 - 5.1.1 Make Drop Down Box - This field is required unless the user selects 5.4. When the user makes this selection, the page (3110) will refresh, populating field 5.2 based upon the Make selected. The information used to populate this field is pulled from the VAST system database.
 - 5.1.2 Model Drop Down Box - This field is required unless the user selects 5.4. When the user makes this selection, the page (3110) will refresh, populating field 5.3 based upon the Model selected. The information used to populate this field is pulled from the VAST system database.
 - 5.1.3 Year Drop Down Box - This field is required unless the user selects 5.4. The information used to populate this field is pulled from the VAST system database.
 - 5.2 I'm unsure Radio Button - This field is not required unless the user has not selected the fields in 5.1.
 - Safe Drivable Condition - This information is only visible if the user has selected to use the pick up service. One option in this section is required to move to the next section.
 - 6.1 Yes Radio Button
 - 6.1.1 Descriptive copy
 - 6.2 No Radio Button
 - 6.2.1 Descriptive copy
 - 6.2.2 Market Specific Towing Charge - This information is based upon the zip code that the user entered in step one and is pulled from a database.
 - 6.3 Yes, Tow anyway
 - 6.3.1 Descriptive copy

● Denotes actionable items.

Corporate Identity
(Logo & Promoter)

Home

To locate a JoeAuto Service Center
near you, please enter your five digit
Zip code:

Toll free 1.877.JOEAuto
(1.877.563.2666) or
contact Live Help

934 — Arrange Service ●

Step 1 2 3 4 5 6 Tell us what's wrong...

936 ● Use this area to tell us in your own words what is wrong or what you want done. Click Here to Use Our Self-Diagnostics Tool.

938 ● Or if you prefer to choose from some common repair services or symptoms. Click the ADD button and follow the simple steps to select what... You may ADD as many items as necessary.

940 ● Would you like us to perform a FREE Bumper Inspection? We want to know what you think about us. Yes No

942 ● Would you like to schedule a service appointment? Yes No

944 ● Previous Next

946 ●

932

CONDITIONS

The user has completed steps 1 and 2 in the Arrange Service process.

REQUIREMENTS

1. Standard Header

2. Standard Footer

3. Arrange Service Title

3.1 Step Progression Bar - Step 3 is highlighted indicating that the user is on step 3 of 6.

3.2 What's Wrong

4. Free Form Service Description - This section is required if the user does not choose to utilize section 5.

4.1 Instructional copy

4.2 Self-Diagnostics Tool (3200)

4.2.1 Descriptive copy

4.3 Description Text Box - This field is a "memo sized" alphanumeric field.

5. Assisted Service Description - This section is required if the user does not choose to utilize section 4.

5.1 Descriptive copy

5.2 Service Line Item - When there is no line items then add some instructional copy telling the user to click the add button to add a service item

5.2.1 Edit Button (3117) - When this button is selected it triggers a pop-up window with the fields populated for editing.

5.2.2 Delete Button - When selected this button is selected it triggers a pop-up confirmation window with a cancel and an accept button. If the user selects the accept button then the page (3120) is refreshed with this line item deleted else the confirmation window closes and the screen remains the same.

5.2.3 Item Number - This is a counter that increments with each line item.

5.2.4 Problem Area - This field is based upon the fields that the user selected inside the symptoms window.

5.2.5 Symptom - This field is based upon the fields that the user selected inside the symptoms window.

5.2.6 Details - This field is based upon the fields that the user selected inside the symptoms window.

5.2.7 Estimate - This field is based upon the service requested and the market specific rate for that service.

5.2.8 Add Button (3170) - Selection of the Add Button causes a pop-up window to open.

6. Bumper to Bumper Inspection - One of the options in this section are required.

6.1 Descriptive copy

6.2 Yes Radio Button

6.3 No Radio Button

7. Need Help

7.1 Instructional copy

Figure 11

Corporate Identity
(Logo & Promise)

Home

To locate a JoeAuto Service Center near you. Please enter your five digit Zip code.

Locals

Toll free 1.877.JOEAuto
(1.877.563.2869) or
contact Live Help

950

Arrange Service

952

Step 1 2 3 4 5 6 What time...

Location

Times available for (Location Name, Street Address, City, State, Zip, Tel Number).
Typically vehicles received by JoeAuto before 1:00 pm are returned the same day before 8:30 pm....

8:30 am

states to reflect available, some available (select soon), not available

1:00 pm

Same Day

954

9:30 pm

Select a TIME will advance this screen

1:30 pm

8:30 pm

956

1:30 pm

Select a TIME will advance this screen

1:30 pm

8:30 pm

958

1:30 pm

Select a TIME will advance this screen

1:30 pm

8:30 pm

960

1:30 pm

Select a TIME will advance this screen

1:30 pm

8:30 pm

Need Help? Contact our customer care center at 1.877.JOEAuto (1.877.563.2869).

Previous

Next

Service Up

Blog

FAQs

Privacy Statement

Disclaimer

© 2001 JoeAuto.Com, Inc.

948

Denotes actionable items.

CONDITIONS

The user has completed steps 1, 2 and 3 in the Arrange Service process.

REQUIREMENTS

1. Standard Header
2. Standard Footer
3. Arrange Service Title
 - 3.1 Step Progression Bar - Step 4 is highlighted indicating that the user is on step 4 of 6.
 - 3.2 What Time
4. Location Schedule
 - 4.1 Descriptive copy
 - 4.2 Location Information - This information is based upon the zip code that the user entered in step 1 and is pulled from a Locations database.
 - 4.2.1 Location Name
 - 4.2.2 Street Address
 - 4.2.3 City
 - 4.2.4 State
 - 4.2.5 Zip Code
 - 4.2.6 Communication Center Telephone Number

5. Descartes Scheduling Tool

- 5.1 Instructional Copy
- 5.2 Descartes Scheduler - This tool displays the schedule for the next seven days in thirty-minute intervals (similar to www.webvan.com scheduling tool). The time slot graphic changes colors depending upon the availability of that time slot (i.e. Available, Going Fast, Gone). The background of the scheduling tool changes depending upon the turn around qualifications (i.e. Same Day, OverNite) for that time slot. The user selects the time slot that they wish to schedule an event for by clicking on that image causing the form to submit to 3130 with that time marked as the desired time. If the user is returning to this screen by using the previous button or edit button then the image marking the time that was previously selected has changed to note that this time has already been reserved for the user.

6. Need Help

- 6.1 Instructional copy

7. Previous Button - Selection of this button links to 3112 with the information populated that was entered in step 3.

8. Next Button - This button is only visible if the user is returning to this screen and has previously reserved a time. Selection of this button causes the form to be submitted to 3130.

NOTES

- If the user has not complete steps 1, 2 and 3 in the Arrange Service process then the user will be redirected to 3100.

Figure 12

Invested To Not Waste Your Time
JOEAuto.COM

ARRANGE SERVICE - STEP 5 (NON REGISTERED) 3130

LAST REVISED - 12.07.00 vx

Corporate Identity [Home](#) [Help](#)

To locate a JoeAuto Service Center near you. Please enter your five digit Zip code.

Toll free 1.877.JOEAuto (1.877.563.2669) or contact [Live Help](#)

Arrange Service **Step 1 2 3 4 5 6 Your Information...**

Tell us about yourself... Are you a Gambel with a full moon rising?

964 **Step 1** **Step 2** **Step 3** **Step 4** **Step 5** **Step 6**

966 **1** **Situation** ☐ ☒ **First Name** **Last Name**

968 **2** **Where can we call you during your repair?** **Primary** **Alternate**

970 **3** **Would you like a loaner mobile phone at no extra charge so that we may contact you?** **Details**

☐ Yes ☐ No

972 **4** **Where are we going?** **Where are we picking up your vehicle?** **City, State, ZIP**

Street Address **City, State, ZIP**

Street Address Continued

974 **5** **If you anticipate having your vehicle returned to a different address than the one we are picking up from, you may want to click here to check that the address is within our Car Return area.**

976 **6** **Any special instructions?**

978 **7** **Need Help?** Contact our customer care center 1.877.JOEAuto (1.877.563.2669).

980 **8** **Contact Us** **Site Map** **FAQs** **Privacy Statement** **Disclaimer** © 2001 JoeAuto.Com, Inc.

CONDITIONS

The user has completed steps 1, 2, 3 and 4 in the Arrange Service process.

REQUIREMENTS

1. Standard Header

2. Standard Footer

3. Arrange Service Title

3.1 Step Progression Bar - Step 5 is highlighted indicating that the user is on step 5 of 6.

3.2 Personal Information

4. Name

4.1 Salutation Drop Down Box

4.2 First Name Text Box - This is a required alphanumeric field that is limited to 255 characters.

4.3 Last Name Text Box - This is a required alphanumeric field that is limited to 255 characters.

5. Contact Information

5.1 Primary Phone Number - This is a required section.

5.1.1 Area Code Text Box - This is a numeric field that is limited to 3 digits.

5.1.2 Prefix Text Box - This is a numeric field that is limited to 3 digits.

5.1.3 Suffix Text Box - This is a numeric field that is limited to 4 digits.

5.2 Alternate Phone Number

5.2.1 Area Code Text Box - This is a numeric field that is limited to 3 digits.

5.2.2 Prefix Text Box - This is a numeric field that is limited to 3 digits.

5.2.3 Suffix Text Box - This is a numeric field that is limited to 4 digits.

5.3 E-Mail Address Text Box - This is a required alphanumeric field that is limited to 255 characters.

This field needs to follow the standard email address format (i.e. username@url.domain).

6. Loaner Mobile Phone - One option in this section is required.

6.1 Descriptive copy

6.2 Details (3178)

6.3 Yes Radio Button

6.4 No Radio Button

7. Pick Up Address

7.1 Descriptive copy

7.2 Street Address 1 Text Box - This is a required alphanumeric field that is limited to 255 characters.

7.3 Street Address 2 Text Box - This is an alphanumeric field that is limited to 255 characters.

7.4 City - This is populated from the Zip Code database based upon the zip code that the user has entered.

7.5 State - This is populated from the Zip Code database based upon the zip code that the user has entered.

7.6 Zip - This is the zip code that the user entered in step 1.

7.7 Return Address

7.7.1 Descriptive/Instructive copy

7.7.2 Click Here (TBD) to validate - Selecting this link will cause a pop-up window.

8. Special Instructions

PROPRIETARY AND CONFIDENTIAL TO THE JOEAuto.COM BUSINESS MODEL

Denotes actionable items.

Corporate Identity (Logo & Promise)	Home	To locate a JoeAuto Service Center near you. Please enter your five digit zip code.	Toll free 1.877.JOEAUTO (1.877.563.2669) or contact Live Help				
984	Step 1 2 3 4 5 6	Arrange Service					
986	1	Contact information: (Name & Tel.)	(title) (first name) (last name) (primary tel), (secondary tel), (e-mail) [edit]				
988	2	Scheduled (DRIVE IN / PICK UP) service for:	(year) (make) (model) [edit]				
990	3	From this address:	(street address), (street address line 2), (city) (state) (zip) [edit]				
992	4	At this time:	(scheduled time) [edit]				
994	5	At our (STORE NAME) Service Center:	(street address), (street address line 2), (city) (state) (zip) NOTE: Directions are accessible from the following screen. [edit]				
996	6	To do this:	<table border="1"> <tr> <td>(Service item 1) (Service item 2) (Service item 3)</td> <td>(known dollar amount) (known dollar amount) (known dollar amount)</td> </tr> <tr> <td></td> <td>Sub total (subtotal) Taxes (tax rate) (tax amount) Total (total)</td> </tr> </table> [edit]	(Service item 1) (Service item 2) (Service item 3)	(known dollar amount) (known dollar amount) (known dollar amount)		Sub total (subtotal) Taxes (tax rate) (tax amount) Total (total)
(Service item 1) (Service item 2) (Service item 3)	(known dollar amount) (known dollar amount) (known dollar amount)						
	Sub total (subtotal) Taxes (tax rate) (tax amount) Total (total)						
998	7	Keep In-Touch Commitments (business phone)	Yes No				
1000	8	Hourly rate easier vehicle.	Yes No				
		In order to qualify for an hourly rate loaner car, you must:					
		- be at least 21 years of age					
		- have a valid US drivers license					
		- Have mandatory liability coverage on the car, and					
		- Be able to show your drivers license and proof of insurance to JoeAuto Care staff					
		Legal Note: Name term price does not include minimum daily turn-in fee. New rates in 2006 week one building. Hours are subject to change without notice. Annual rent \$1000. Vehicle must be returned to same location as picked up. Rental fee includes tax. *Rental fee shown is estimated value. Other fees may apply. See website for details. Let us know how we can help!					
	9	Need Help? Contact our customer care center at 1.877.JOEAUTO (1.877.563.2669)					
	10	Previous Confirm this Appointment Cancel	1006				
	11	Contact Us : Site Map : FAQs : Franchise Sales : Disclaimer : © 2011 JoeAuto Care, Inc.					

CONDITIONS

The user has completed steps 1, 2, 3, 4 and 5 in the Arrange Service process.

REQUIREMENTS

- 1. Standard Header**

3. Arrange Service Title

- ### 3.1 Step Progression Bar – Step 6 is highlighted indicating that the user is on step 6 of 6.

4. Contact Information -- Information in this section is populated by what the users has selected on 3130.

- 4.1 Title
- 4.2 First Name
- 4.3 Last Name
- 4.4 Primary Telephone Number
- 4.5 Alternate Telephone Number
- 4.6 E-Mail Address
- 4.7 Edit Button -- If this button is s

f. Vehicle Information -- Information in this section is populated by what the users has selected on 3110. In the title of this section the type of service (i.e. Pick Up or Drive In) should be indicated.

- 5.1 Year
5.2 Make
5.3 Model
5.4 Edit Button – If this button is selected than the user is redirected to 3110 populated with their previous entries.

c. Pick Up Address -- Information in this section is populated by what the users has selected on 3130. This section is only visible if the user has selected pick up service.

- 6.1 Street Address 1
- 6.2 Street Address 2
- 6.3 City
- 6.4 State
- 6.5 Zip
- 6.6 Edit Button – If this button is selected than the user is redirected to 3130 populated with their previous entries.

Time – Information in this section is populated by what the users has selected in 3120.

- 7.1 Date**
7.2 Time
7.3 Edit Button – If this button is selected then the user is redirected to 3120 populated with their reserved time already marked.

. Service Center Location – Information in this section is populated by the Locations database based upon what zip code the user has entered.

Figure 14



ARRANGE SERVICE - SUCCESS (NON REGISTERED) 3150

LAST REVISED - 12.07.00

vx

Denotes actionable items.

Corporate Identity
(Logo & Premier)

Home

To locate a JoeAuto Service Center near you Please enter your five digit Zip code.

Toll free 1.877.JOEAUTO
(1.877.583.2689) or
contact Live Help

Appointment Confirmation

Transaction Code... (transaction #)

1010

View/Print Details

1012

Click here if you wish to fill out the Loaner Vehicle form online. This may also be done at the time of delivery.

1014

Registration

To save you time on your next visit and remember some of your preferences such as vehicle information, address (depends on completed fields), provide us with a user name and password so that we may identify you at a later time. THIS IS NOT REQUIRED TO COMPLETE SCHEDULING OF YOUR SERVICE, BUT WILL SAVE YOU CONSIDERABLE TIME WHEN YOU RETURN TO CHECK STATUS OR SCHEDULE SERVICE AT ANOTHER TIME.

User ID: 1018

Pass: 1020

Re-enter your password: 1022

Register 1024

Need to view a map or get directions? Click Here to Use Map Quick...

1026

Need Help? Contact our customer care center at 1.877.JOEAUTO (1.877.583.2689).

1028

Arrange Services for an Additional Vehicle

Home

1008

CONDITIONS

The user has completed all the steps in the Arrange Service process.

REQUIREMENTS

1. Standard Header

2. Standard Footer

3. Appointment Confirmation

3.1 Transaction Code - This is a unique random alphanumeric code that is generated for each transaction.

3.2 Important copy - Needs to inform the user that this code is needed to access this information at a later time unless the user registers with JoeAuto.

4. Loaner Vehicle Form - This section is only visible if the user has requested a loaner vehicle.

4.1 Click Here (TBD) - This link will cause a pop-up window with the application.

4.2 Descriptive/instructional copy

5. Registration

5.1 Descriptive copy

5.2 Username Text Box - This is a required alphanumeric field that is limited to 255 characters.

5.3 Password Text Box - This is a required alphanumeric field that is limited to 255 characters.

5.4 Password Verification Text Box - This is a required alphanumeric field that is limited to 255 characters. This field is used to verify the password that was entered in 5.3.

5.5 Register Button - Selecting this button will cause the verification of the form in 5, causing the page (3150) to be refreshed highlighting and describing any errors on the page. Upon verification the form is submitted to (TBD).

6. Map/Directions

6.1 Descriptive copy

6.2 Click Here (3182) - Push the information needed to look up the map or direction of the JoeAuto Service Center.

7. Need Help

7.1 Instructional copy

8. Arrange Service For Another Vehicle Button (3100) - This send the user to 3100 but populates all of the personal information for the user from the information that was submitted during the first process.

9. Home Button (0001)

NOTES

If the user has not completed all the steps in the Arrange Service process then the user will be redirected to 3100.

Denotes actionable items.

1032

CONDITIONS

The View/Print Details (3152) Link has been selected. The user has already arranged service and is logged in.

REQUIREMENTS

- ## 1. Corporate Identity

- 2. Appointment Confirmation**
2.1 Transaction Code – This is a unique random alphanumeric code that is generated for each transaction.
2.2 Important copy – Needs to inform the user that this code is needed to access this information at a later time unless the user registers with JoeAudio.

- 3.3. Contact information** – Information in this section is populated by what the users has selected on 3130.

- 3.1 Title
3.2 First Name
3.3 Last Name
3.4 Primary Telephone Number
3.5 Alternate Telephone Number
3.6 E-Mail Address

4. **Vehicle Information** -- Information in this section is populated by what the users has selected on 3110. In the title of this section the type of service (i.e. Pick Up or Drive In) should be indicated.

- #### 4.3 Model

- 5. Pick Up Address** – Information in this section is populated by what the users has selected on 3130. This section is only visible if the user has selected pick up service.

- 6.1 Street Address 1
6.2 Street Address 2
6.3 City
6.4 State
6.5 Zip

- 6.1 Time -- Information in this section is populated by what the users has selected in 3120.**

- 7. Service Center Location** -- Information in this section is populated by the Locations database based upon what zip code the user has entered.

- 7.1 Location Name
7.2 Street Address 1
7.3 Street Address 2
7.4 City
7.5 State

PROPRIETARY AND CONFIDENTIAL TO THE JOEAUTO.COM BUSINESS MODEL

[illegible]

Corporate Identity
(Logo & Promise)

Home

To locate a JoeAuto Service Center near you. Please enter your five digit Zip code.

Toll free 1.877.JOEAUTO (1.877.563.2669) or contact Live Help

1

Arrange Service

2

Log in...

3

Commercial Accounts?

Text to communicate a question to the consumer for the purpose of proposing the question "Tell us where you are?" or "Where will you be?" or "Are we near either of those choices?" and why we are asking.

Welcome back John. Not John? Click here to...

Instructional text for a cookie'd returning user...

1104

1106

1108

Name:

Pass:

Forgot your Password?

Next

1102

Security Seal

1110

Security Seal

4

Need Help? Contact our customer care center at 1.877.JOEAUTO (1.877.563.2669).

5

6

7

8

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CONDITIONS

The Arrange Service Link (3100) and this computer has a registered user cookie on it.

REQUIREMENTS

1. Standard Header
- 1.1 Arrange Service navigation element will be disabled.
2. Standard Footer
3. No Left Hand Navigation
4. Arrange Service Title
- 4.1 Log in ...
- 4.2 Instructional Copy
5. Welcome Copy
- 5.1 Welcome back (COOKED USER).
- 5.1.1 Click Here if not (COOKED USER) (3100)
- 5.2 Instructional copy
6. Login Area
- 6.1 Username
- Alphanumeric
- Required (field not empty)
- 6.2 Password
- Alphanumeric
- Required (field not empty)
- 6.3 Forgot Password? (TBD)
7. Next Button
- Validate Form
- Submits Form
8. Looking for Fleet Service?
- 8.1 Instructionive copy
- 8.2 Click Here (9000)
9. Security Seals (TBD)
- NOTES

VOTES

- Form validation causes page to refresh with errors highlighted
- Form submits to 3115

Figure 18



ARRANGE SERVICE - NEW CONTACT (REGISTERED) 3116

LAST REVISED - 12.07.00 vx

Denotes actionable items.

Corporate Identity
(Logo & Promise)

Call Toll free 1.877.JOE AUTO
(1.877.563.2668) or [Live Help](#)

New contact person...
Copy needed? Normo lorem ipsum dolor sit amet. Normogin reedit drucab urn bain koolie.

Salutation
First Name
Last Name

Where can we call you during your repair?
Primary
Alternate

e-Mail

☒ Check here if you would like this contact to be the default primary contact.

CONDITIONS

The New Contact Link (3116) has been selected.
The user is a registered user.

REQUIREMENTS

1. Corporate Identity
 - 1.1 Logo
 - 1.2 Promise
 - 1.3 Call Toll free 1.877.JOE AUTO (1.877.563.2668) or Live Help
2. New contact person ...
 - 2.1 Instructional copy
3. Personal Information
 - 3.1 Salutation
 - 3.2 First Name
 - 3.3 Last Name
4. Where can we call you?
 - 4.1 Primary Telephone Number
 - 4.2 Alternate Telephone Number
 - 4.3 Email Address
5. Check here if you would like this contact to be the default primary contact.
6. Cancel Button
7. Add Button

Figure 19



ARRANGE SERVICE - NEW VEHICLE (REGISTERED) 3117

LAST REVISED - 12.07.00 vX

Denotes actionable items.

Corporate Identity
(Logo & Promise)

Call Toll free 1.877.JOE AUTO
(1.877.563.2668) or [Live Help](#)

New vehicle...
Copy needed? Nonno lorem ipsum dolor sit amet. Nomogin redit drucab unt talln koolle.

1172

Model

1174

Year

1176

1180

1182

cancel

ADD

Check here if you would like this vehicle to be the default primary vehicle.

1178

CONDITIONS

The New Vehicle Link (3117) has been selected.
The user is a registered user.

REQUIREMENTS

1. Corporate Identity
 - 1.1 Logo
 - 1.2 Promise
 - 1.3 Call Toll free 1.877.JOE AUTO (1.877.563.2668) or Live Help
2. New vehicle ...
 - 2.1 Instructional copy
3. Vehicle Information
 - 3.1 Make
 - 3.2 Model - Populated by selection of Make
 - 3.3 Year - Populated by selection of Model

4. Check here if you would like this contact to be the default primary vehicle.
Check Box

5. Cancel Button
Closes window

6. Add Button
Validates Form
Submits Form

NOTES

- Form validation causes page to refresh with errors highlighted
- Upon validation the form is submitted and the window closes after refreshing the parent window

Figure 20



ARRANGE SERVICE - NEW ADDRESS (REGISTERED) 3118

LAST REVISED - 12.07.00 VX

● Denotes actionable items.

Corporate Identity
(Logo & Promise)

1

Call Toll free 1.877.JOE AUTO
(1.877.563.2668) or [Live Help](#)

2

New address...

Copy needed? Nomo lorem ipsum dolor sit amet. Nomoqin reitit drucab umtalin koolie.

3

Street Address

Street Address Continued

City, State Zip

4

1184

1186

1190

1192

1194

1196

1191

1193

Cancel

Verify

ADD

CONDITIONS

The New Address Link (3118) has been selected.
The user is a registered user.

REQUIREMENTS

- Corporate Identity
 - 1.1 Logo
 - 1.2 Promise
 - 1.3 Call Toll free 1.877.JOE AUTO (1.877.563.2668) or Live Help
- New address ...
 - 2.1 Instructional copy
- Zip Code

Text Box

Visible until the Zip Code has been validated

Required (field not empty)
- Address

Only Visible after Zip Code has been verified

 - 4.1 Street Address 1

Text Box

Required (field not empty)
 - 4.2 Street Address 2

Text Box
 - 4.3 City

Hard Coded Text

Populated from Zip Code
 - 4.4 State

Hard Coded Text

Populated from Zip Code
 - 4.5 Zip

Hard Coded Text

Populated from Zip Code
- Check here if you would like this address to be the default primary address

Only Visible after Zip Code has been verified

Check Box
- Cancel Button

Closes window
- Verify Button

Visible until the Zip Code has been validated

Validates Form - Refreshes page with Zip Code error messages in appropriate places

Submits Form

Refreshes Window

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Figure 21



ARRANGE SERVICE - CONCERNS (REGISTERED) 3125

LAST REVISED - 12.07.00 vX

Denotes actionable items.

Corporate Identity
(Logo & Promise)

Home

To locate a JoeAuto Service Center near you. Please enter your five digit Zip code.

Toll free 1.877.JOEAUTO (1.877.583.2868) or contact [Live Help](#)

Arrange Service

Step 1 2 3 4 So what's wrong... 1236

1238

1

Is your car in safe drivable condition?

☐ Yes
☐ No. I am willing to pay the \$(market specific) towing fee.
☐ Yes, but I would like it towed on a carrier anyway. I realize there is a \$(market specific) towing fee.

1240

2

Would you like a loaner vehicle?

☐ Yes
☐ No
Please note: In order to qualify for an hourly rate loaner car, you must:

- be at least 21 years of age,
- have a valid credit card (American Express, Visa, MasterCard, or Discover ????)
- have a valid US drivers license
- have mandatory liability coverage on the car, and
- be able to show your drivers license and proof of insurance to JoeAuto.com staff

1242

3

What can we do for you?

☒ Please just come pick up my car, I know you'll have to call me, but I can't deal with this right now.
☐ I think it's time for an oil change. Just take it & let me know what the manufacturer recommends.
☐ Or you may also use this area to let us know what's wrong with your car. We'll be happy to help you with anything you want done. Click here to use our Best Diagnostics tool.

1246

4

Or if you prefer to chat with some of our customer support specialists or technicians. Click the ADD button and follow the simple steps to select what you want done. You may ADD as many items as necessary.

1248

5

Would you like us to perform a FREE Bumper-to-Bumper inspection? We won't charge anything without putting you to rest first. 1249

☐ Yes
☐ No
☐ Request pre-approved up to \$10,000 in towing amounts.

1250

6

Need Help? Contact our customer care center at 1.877.JOEAUTO (1.877.583.2868).

1252

7

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CONDITIONS

User is a registered user and has completed the first step in the arrange service process.

REQUIREMENTS

1. Standard Header
1.1 Arrange Service navigation element will be disabled.

2. Standard Footer

3. Arrange Service Title
3.1 Step Progression Bar
3.1.1 Step 2 is highlighted
3.2 So what's wrong ...

4. Is your car in safe drivable condition?
Visible if pick up service is requested
No default selection
4.1 Yes
Radio
Require 4.1, 4.2, or 4.3 (field selected)
4.2 No. I am willing to pay the \$(market specific) towing fee.
Radio
Require 4.1, 4.2, or 4.3 (field selected)
4.3 Yes, but I would like it transported on a carrier anyway. I realize there is a \$(market specific) towing fee.
Radio
Require 4.1, 4.2, or 4.3 (field selected)

5. Would you like a loaner vehicle?
5.1 Details (3178)
5.2 Yes
Radio
Require 5.2 or 5.3 (field selected)
5.3 No
Radio
Require 5.2 or 5.3 (field selected)
5.4 Qualification copy

6. What can we do for you?
6.1 Please just come pick up my car, I know you'll have to call me, but I can't deal with this right now
Check Box
Visible only if user has selected pick up service
6.2 I think it's time for an oil change. Just take it & let me know what the manufacturer recommends.
Check Box

7. Comment Box
Text Area

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Figure 22



ARRANGE SERVICE - TIME (REGISTERED) 3135

LAST REVISED - 12.07.00 vX

● Denotes actionable items.

Corporate Identity
(Logo & Promise)

Home

1

To locate a JoeAuto Service Center near you. Please enter your five digit Zip code.

Locate

Toll free 1.877.JOEAUTO (1.877.563.2868) or contact Live Help

1254

Arrange Service ●

Step 1 2 3 4 Select an appointment time...

Location

1258 ● Times available for [Location Name, Street Address, City, State, Zip, Tel Number]

Typically vehicles received by JoeAuto before 1:00 pm are returned the same day before 6:30 pm....

1260

6:30 am

states to reflect available, some available (select soon), not available

1:00 pm

Same Day

1262

1:30 pm

Select a TIME will advance this screen

6:30 pm

1264

Previous

Next

1265

Need Help? Contact our customer care center at 1.877.JOEAUTO (1.877.563.2868).

1266

Contact Us

Site Map

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Disclaimer

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CONDITIONS

User is a registered user and has completed the second step in the arrange service process.

REQUIREMENTS

1. Standard Header
 - 1.1 Arrange Service navigation element will be disabled.
2. Standard Footer
3. Arrange Service Title
 - 3.1 Step Progression Bar
 - 3.1.1 Step 3 is highlighted
 - 3.2 Select an appointment time ...
4. Times available for:
 - 4.1 Unit Location Name
 - 4.2 Street Address
 - 4.3 City
 - 4.4 State
 - 4.5 Zip
 - 4.6 Communications Center Telephone Number

5. What Time

Copy includes the qualification of turn around time
 5.1 Decartes Scheduling Mechanism
 Color of time images changes depending upon availability.
 Background color changes on qualifiers for turn around time.
 Selecting a time will move you to the next step.
 If user has already scheduled a service time and comes back to this screen, their time will be marked with a time selected image.

6. Previous Button

Moves to previous screen
 Prepopulates all fields with previous entries

7. Next Button

Visible only if user has scheduled a service time and returned to this screen.
 Submit Form

NOTES

- If previously selected time is available then mark as selected and make next button visible
- Submit Form to 3145

Figure 23



Corporate Identity
(Logo & Promise)

Home

1

To locate a JoeAuto Service Center near you. Please enter your five digit Zip code.

Locate

1270

Toll free 1.877.JOEAUTO (1.877.563.2888) or contact Live Help

1272

Arrange Service

Step 1 2 3 4 Summary Page...

Contact Information:
(Name & Tel.)

1274

Scheduled (DRIVE IN / PICK UP) service for:

1276

From this address:

1278

At this time:

1280

At our (STORE NAME) Service Center:

1282

To do this:

1284

Keep in Touch Communications (wireless phone):

1286

Hourly rate (lease vehicle):

1288

Legal Note:

1290

Need Help?

1292

Contact Information:
(Name & Tel.)

1274

Scheduled (DRIVE IN / PICK UP) service for:

1276

From this address:

1278

At this time:

1280

At our (STORE NAME) Service Center:

1282

To do this:

1284

Keep in Touch Communications (wireless phone):

1286

Hourly rate (lease vehicle):

1288

Legal Note:

1290

Need Help?

1292

- CONDITIONS**
User is a registered user and has completed the third step in the arrange service process.
- REQUIREMENTS**
- Standard Header
 - 1.1 Arrange Service navigation element will be disabled.
 - Standard Footer
 - Arrange Service Title
 - 3.1 Step Progression Bar
 - 3.1.1 Step 4 is highlighted
 - 3.2 Instructional copy that talks about what is needed below
 - Contact Information: (Name & Tel ...)
 - 4.1 Name:
 - 4.1.1 Title
 - 4.1.2 First Name
 - 4.1.3 Last Name
 - 4.2 Communication
 - 4.2.1 Primary Phone Number
 - 4.2.2 Alternate Phone Number
 - 4.2.3 Email
 - 4.2.4 Edit Button (3115 populated)
 - Scheduled (DRIVE IN/PICK UP) service for:
 - 5.1 Year
 - 5.2 Make
 - 5.3 Model
 - 5.4 Edit Button (3115 populated)
 - From this address:
 - 6.1 Street Address
 - 6.2 Street Address 2
 - 6.3 City
 - 6.4 State
 - 6.5 Zip
 - 6.6 Edit Button (3115 populated)
 - At this time:
 - 7.1 Date
 - 7.2 Time
 - 7.3 Edit Button (3135 populated)
 - At our (STORE NAME) location:
 - 8.1 Address 1
 - 8.2 Address 2
 - 8.3 City

Figure 24



ARRANGE SERVICE - SUCCESS (REGISTERED) 3155

LAST REVISED - 12.07.00 vX

Corporate Identity
(Logo & Promise)

Home

To locate a JoeAuto Service Center near you. Please enter your five digit Zip code.

Locate

Toll free 1.877.JOEAuto
(1.877.563.2868) or
contact [Live Help](#)

1302

Appointment Confirmation

Transaction Code... (transaction #)

IMPORTANT: Homo loaner beam door at smel. Homogenioidi deuceb um taini lookie. Nuvuude in zedo vutk gon buglump. Mlogit an set vragump om fluboy. Womtal rom fluboy fligget.

1304

View/Print Details

1306

Click here if you wish to [Complete/Edit] the Loaner Vehicle form online. This may also be done at the time of delivery. [Only appears if Loaner Vehicle is requested.]

1300

Need to view a map or get directions? Click Here to use MapQuest.

1308

Arrange Service for an Additional Vehicle

Home

Deposits actionable items.

CONDITIONS

User is a registered user and has completed all the steps in the arrange service process.

REQUIREMENTS

1. Standard Header
2. Standard Footer
3. Appointment Confirmation
 - 3.1 Transaction Code ...
 - 3.1.1 Transaction Number Unique
 - 3.2 Informative copy about the transaction code
4. View/Print Details Button (3152)
5. Click Here (3180) If you wish to complete/edit the Loaner Vehicle form online. This may also be done at the time of delivery. Visible only if user has requested a Loaner Vehicle
6. Map and Driving Directions: 16.1 Click Here (3182) for a map
7. Arrange Service for an Additional Vehicle (3105)
8. Home Button (0001)

Figure 25



ARRANGE SERVICE - SYMPTOM 3170

LAST REVISED - 12.07.00 vX

Denotes actionable items.

Corporate Identity
(Logo & Promise)

Call Toll free 1.877.JOE.AUTO
(1.877.563.2668) or Live Help

1400

Vehicle: (year) (make) (model)

1405

Conditions...

1420

Problem Area

1410

Detail 1...

1415

General Services

Steering

Symptom...

Symptom...

Symptom...

Symptom...

Won't Start

Makes Grinding Noise

Detail...

Detail...

Detail...

Detail...

Sometimes

Mornings

Condition..

Condition..

NOTE: For service other than "GENERAL SERVICE" items, a \$(market rate) diagnostic fee will be charged.

This fee is applied towards service... blah, blah, copy

1475

parts

+

000.00

labor

+

000.00

sub total

+

000.00

tax (market %)

=

000.00

total

1430

ADD

cancel

CONDITIONS
The Symptoms Link (3170) has been selected.

REQUIREMENTS

1. Corporate Identity
 - 1.1 Logo
 - 1.2 Promise
 - 1.3 Call Toll free 1.877.JOE.AUTO (1.877.563.2668) or Live Help

2. Vehicle:
 - 2.1 Year
 - 2.2 Make
 - 2.3 Model

3. Problem Area
 - 3.1 Problem Area List
 - Drop Down Selection
 - Required (field selected)

4. Symptom
 - 4.1 Symptom List
 - Drop Down Selection
 - Populated upon selection of Problem Area
 - Required (field selected)

5. Detail
 - 5.1 Detail List
 - Drop Down Selection
 - Populated upon selection of Symptom
 - Required (field selected)

6. Note: For service other than "GENERAL SERVICE" items, a \$(market specific) diagnostic fee will be charged.
 - 6.1 Descriptive copy

7. Estimate
 - Only visible if relevant
 - 7.1 Parts Cost
 - Populated upon selection of Detail
 - 7.2 Labor Cost
 - Populated upon selection of Detail
 - 7.3 Subtotal
 - Populated upon selection of Detail
 - Determined by the sum of Labor Cost and Parts Cost
 - 7.4 Tax
 - Populated upon selection of Detail

[illegible]

Figure 28

WATCH YOUR REPAIR LIVE ON THE INTERNET - (DETAIL) 4115



LAST REVISED - 12.07.00 vX

Depot's actionable items.

Corporate Identity
(Logo & Promise)

Home

To locate a JoeAuto.Com Service Center near you. Please enter your five digit Zip code.

Toll free 1.877.JOEAUTO (1.877.563.2868) or contact Live Help

What Do You Want To Know?

OVERVIEW: JoeAuto.Com

How Can We Help You?

- Performance State
- Take A Virtual Tour
- Compare Our Prices
- Policy: Additional Repairs Needed
- 100 Cash or \$50 Off Your Bill

Let's Do Business

- Self Diagnosis / Estimate
- Arrange Service

Watch It Happen Live

- Watch Your Repair LIVE on the Internet
- How Far Away Are We?

Don't Waste Time & Money

- Your Service History with JoeAuto.Com
- Automotive Resource Library
- Additional Vehicles
- Join Personal Info

Depot's actionable items.

Arrange Service Now

Watch Your Repair Live on The Internet

Descriptive Text ...

Image Stream will go here.

If the users' car is not on a lift, a message to that effect will appear including where in the process the vehicle is. (Include link to How Far Along Are We #4200)

(Customer Name)
(Transaction Number)

1805

1820

Click Here to view your Vehicle Status page.

CONDITIONS

The Watch Your Vehicle Live on the Internet (4115) Link has been selected. The user has either logged in or has entered a transaction code and has a vehicle being serviced at this time.

REQUIREMENTS

1. Standard Header
2. Standard Footer
3. Standard Left Hand Navigation
 - 3.1 Watch Your Repair Live on the Internet navigation element has been selected indicating that the user is within this section. Link is disabled.
4. Watch Your Repair Live on The Internet
 - 4.1 Descriptive copy
 5. Image Stream
 - 5.1 Image StreamVisible only if vehicle is on lift
 - 5.2 Message stating where in the process is the requested vehicle
 - 5.3 Click Here (4200)
6. Customer Information
 - 6.1 Customer Name
 - 6.2 Transaction Number
 - 6.3 Vehicle DescriptionDrop Down Selection - If user has more than one vehicle in service at one time
7. Click Here (4200) to see vehicle status

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Figure 24



HOW FAR ALONG ARE WE 4200

LAST REVISED - 12.07.00 vX

Corporate Identity
(Logo & Promise)

Home

What Do You Want To Know?

OVERVIEW: JoeAuto.Com

- Performance Stats
- Take A Virtual Tour
- Compare Our Prices
- Policy, Additional Policies Needed
- \$500 Cash or \$50 Off Your Bill

Let's Do Business

- Self Diagnosis / Estimate
- Arrange Service

What Will Happen Next

- Watch Your Repair LIVE on the Internet!
- How Far Along Are We?

Let's Get It Done

- Your Service History with JoeAuto.Com
- Automotive Insurance History
- Just-Left Vehicle
- Get Personal Info

To locate a JoeAuto.Com Service Center near you, Please enter your five digit Zip code.

Toil free 1.877.JOEAuto (1.877.563.2866) or contact Live Help

Arrange Service Now

How Far Along Are We?

1905

[Screenshot of sample Vehicle Status page]

Descriptive copy of this feature...

Arrange Service Now

Have a Transaction Number?

This is the code you were issued when you scheduled an appointment. Don't have it? Call our support center Toll free at 1.877.JOEAuto (1.877.563.2866).

1910

Registered users:

Name: 1920

Pass:

Forgot your Password?

1930

Security Seal

Security Seal

CONDITIONS

The How Far Along Are We (4200) Link has been selected.

REQUIREMENTS

- Standard Header
- Standard Footer
- Standard Left Hand Navigation
- How Far Along Are We navigation element will be selected indicating the user is within this section. Link is disabled.
- How Far Along Are We With Your Repair?
- New User Information
- Vehicle Status Page Screenshot
- Descriptive copy
- Arrange Service Now Button (3100)
- Have a Transaction Number?
- Descriptive/instructive copy
- Transaction Number
- Text Box
- Required (field not empty)
- View Button
- Validate Form
- Submit Form
- Registered Users:
- Username
- Required (field not empty, less than 100 characters)
- Password
- Required (field not empty, less than 100 characters)
- View Button
- Validate Form
- Submit Form
- Forgot your password? (TBD)
- Security Seals

PROPRIETARY AND CONFIDENTIAL TO THE JOE AUTO.COM BUSINESS MODEL

<div style="text-align: center;"> Corporate Identity (Logo & Promise) </div>	<div style="text-align: center;"> Home OVERVIEW: JoeAuto.Com </div>	<div style="text-align: center;"> What Is Your Want To Know? </div>	<div style="text-align: center;"> Home (Logo & Promise) </div>
<div style="text-align: center;"> Vehicle Status If you have questions, please call us Toll free 1.877.JOEAUTO (663.2868) </div>		<div style="text-align: center;"> Vehicle Status (Customer Name) <u>1940</u> </div>	
<div style="text-align: center;"> What Is Your Want To Know? </div>		<div style="text-align: center;"> Home (Logo & Promise) </div>	
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Denotes actionable items.

<p>Corporate Identity (Logo & Promise)</p> <p>Home</p>	<p>To locate a JoeAuto.Com Service Center near you, Please enter your five digit Zip code. <input type="text"/> <input type="button" value="Locate"/></p> <p>To call 1.877.JOEAuto (1.877.563.2689) or contact Live Help Arrange Service Now</p>
<p>What Do You Want To Know? OVERVIEW: JoeAuto.Com</p> <p>The Choice Is Yours</p> <ul style="list-style-type: none"> Performance Stats Take A Virtual Tour Compare Our Prices Policy: Additional Repairs Needed \$50 Cash or \$50 Off Your Bill <p>Let's Do Business</p> <ul style="list-style-type: none"> Self Diagnosis / Estimate Arrange Service <p>Watch It Happen Live</p> <ul style="list-style-type: none"> Watch Your Repair LIVE on the Internet How Far Along Are We? <p>But Wait, There's More</p> <ul style="list-style-type: none"> Your Service History with JoeAuto.Com Automotive Resource Library Add/Edit Vehicles Edit Personal Info 	<p>Personal Info... Descriptive copy if necessary....</p> <p>PEOPLE INFO:</p> <p>Title First Name Last Name e-Mail Address (title) (first name) (last name) (email_address@url.com) view/edit del (title) (first name) (last name) (email_address@url.com) view/edit del</p> <p>The Person displayed [Red, bold, ???] is your primary Contact. To change your primary Person, click the view/edit button for the Person you wish to select.</p> <p>Telephone #'s (***-***-****) edit del (***-***-****) edit del</p> <p>ADDRESS INFO: Available Pick-Up Drive In Street Address City State Zip Y Y (street address 1, 2) (city) (state) (zip) edit del N Y (street address 1, 2) (city) (state) (zip) edit del</p> <p>The Address displayed [Red, bold, ???] is your primary Address. To change your primary Address, click the view/edit button for the Address you wish to select.</p> <p>If you have questions or concerns, please call us Toll Free 1.877.JOEAuto (663.2689)</p> <p><input type="button" value="I'm done, take me home."/> 2075</p>
<p>View/Edit Personal Info... Enter another Transaction code to view Personal Information for that Transaction: <input type="text"/> <input type="button" value="View"/></p> <p>Registration To allow more than one person or company, provide us with a user name and password so that we may set up an account. THIS IS NOT REQUIRED, BUT WILL ... User ID: <input type="text"/> Pass: <input type="text"/> Re-enter your password: <input type="text"/> <input type="button" value="Register"/></p>	<p>2000 CONDITIONS The Add/Edit Personal Info (5810) Link has been selected and the user has logged in.</p> <p>REQUIREMENTS</p> <ol style="list-style-type: none"> Standard Header Standard Footer Standard Left Hand Navigation <ol style="list-style-type: none"> Edit Personal Info navigation element has been selected indicating that the user is within this section. Link is disabled. Personal Info ... <ol style="list-style-type: none"> Descriptive copy if necessary Service Preferences Button Edit Vehicles Button Contact Info <ol style="list-style-type: none"> Title Bar First Name Last Name E-Mail Address Contact List Title - Field is populated from the customer database. First Name - Field is populated from the customer database. Last Name - Field is populated from the customer database. E-Mail Address - Field is populated from the customer database. Edit Button (TBD) - Selecting this button will take cause (TBD) to open as a pop-up window with the fields populated for editing. Delete Button (TBD) - Selecting this button will prompt the user for confirmation and then refresh 5815 with the new information. New Contact Button (TBD) - Selecting this button will cause (TBD) to open as a pop-up window with empty fields so that the user will be able to enter the new information. Note describing which contact is marked as the default contact Telephone #'s <ol style="list-style-type: none"> Telephone Number List Edit Button (TBD) - Selecting this button will cause (TBD) to open as a pop-up window with populated fields for editing. Delete Button (TBD) - Selecting this button will prompt the user for confirmation and then refresh 5815 with the new information. New Telephone Number Button (TBD) - Selecting this button will cause (TBD) to open as a pop-up window with empty fields so that the user will be able to enter the new information. Address Info